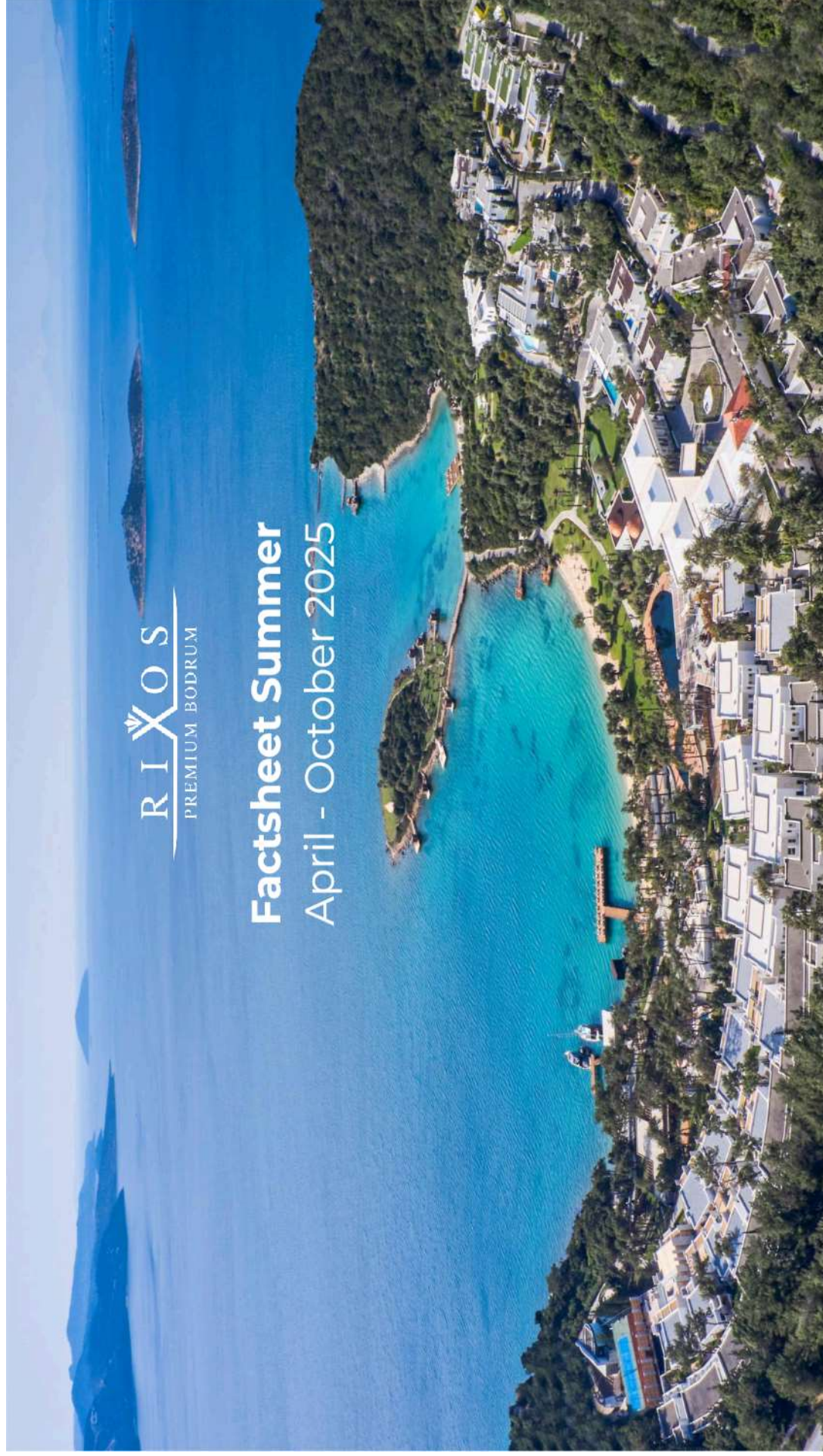






RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to

In all our activities, it is essential to implement food safety principles, provide a safe working environment, predict environmental impacts and take precautions, increase environmental awareness and protect biological diversity, and manage our energy consumption on the basis of efficiency in design, equipment and services.

We are committed to providing resources, continuous improvement, fulfilling relevant national laws and international requirements, reducing occupational safety risks, providing consultation and participation of employees and employee representatives, and providing common benefits for the environment in our regions in line with the targets set for all these activities.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

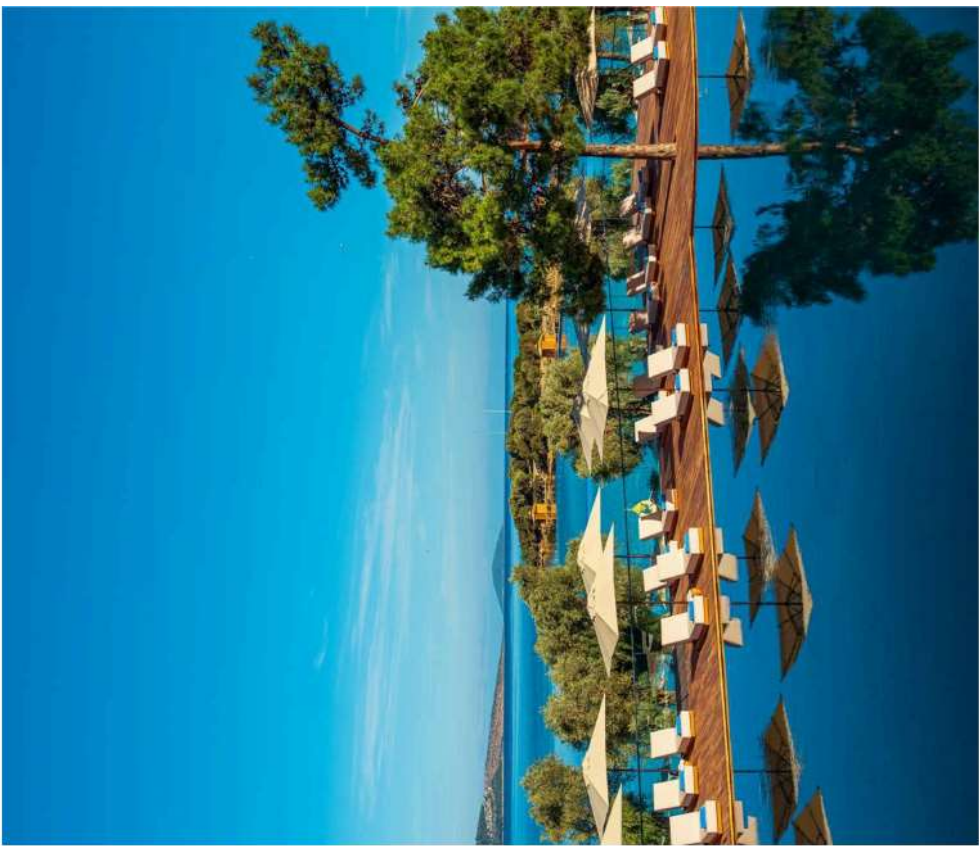
Fettah Tamince
Chairman of the Board

A handwritten signature in black ink, appearing to be "Fettah Tamince", written over a horizontal line.

LOCATION

Date of Opening	2003
Category	5 ★
Total Area	187.000 sqm
Mailing Address	Zeytinlikahve Mevki, 48400 - Bodrum Muğla
Phone Number	+9 (0252) 337 11 22
E-Mail	bodrum@rixos.com
Web Site	https://www.rixos.com/en/hotel-resort/rixos-premium-bodrum
Beach Location & Length	200 mt sand beach, blue flag accredited
Number of Buildings	1 The main building & 42 blocks
Elevators	3

During the period of 15 June to 26 August, Rixos Premium Bodrum will fully embrace the exceptional all-inclusive luxury concept. The dates preceding and following this period will have a softer concept, Rixos Premium Bodrum reserves the right to make changes on the concept without informing the 3rd individual/corporations.



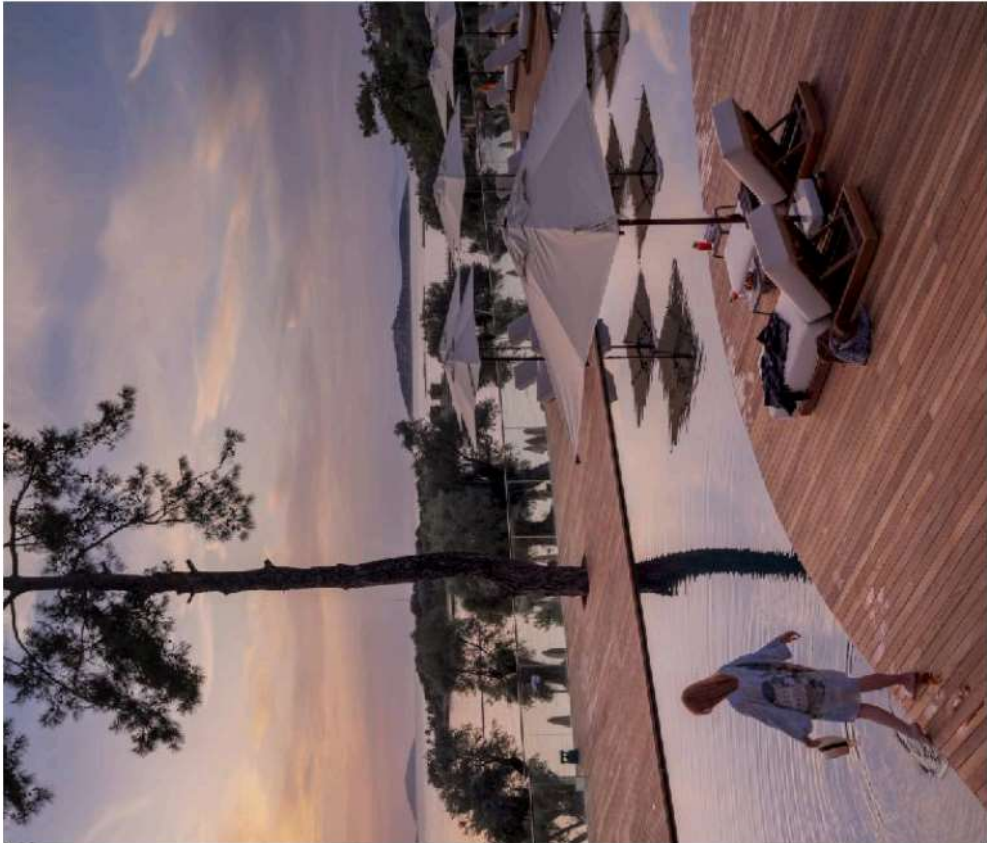
LOCATION

Distance from Bodrum Airport	25 km
Distance from City Center	10 km
Nearest Center & Attraction Place	Bodrum Center
Internet	Free Wi-Fi on the territory & in guest rooms
Outdoor Parking	Yes
Helipad	On the island (upon availability)

In accordance with the circulars published by the Ministry of Interior, Ministry of Tourism and Ministry of Health, our hotel reserves the right to make necessary changes to follow the procedures; within the framework of new practices and mandatory procedures of pandemic process.

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An aerial photograph of a coastal town and a small island. The town on the left is densely packed with buildings, many of which are marked with numbered triangular flags. A road runs along the coast, and a small beach is visible. The water is a vibrant turquoise color, and the island on the right is covered in green vegetation and also marked with numbered flags. A small bridge or path connects the town to the island. The overall scene is a mix of urban development and natural coastal beauty.

WELCOMING & FAREWELL

<

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WELCOMING AT VILLAS

- Signature cocktail / champagne, homemade chocolate and cold towel service upon arrival
- Check-in at the villa
- Butler service for villas

Villas	Panorama Villa	Superior Villa	Executive Villa	Diamond Villa	Pearl Villa	Presidential Villa
Sea View	5	1	6	1	1	1
TOTAL	5	1	6	1	1	1
VILLAS IN TOTAL : 15						

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ROOM & SUITE SERVICES PROVIDED WITHIN THE CONCEPT

	Deluxe Room	Premium Room	Suite	Superior Suite	Executive Room	Suite Executive	Suite Grand Executive	Suite Grand Executive with Terrace
One-way return Fast Track service at Milos-Bodrum Airport (prio. 10 nights of reservation)	✓	✓	✓	✓	✓	✓	✓	✓
VIP greeting with flowers & champagne					✓	✓	✓	✓
Holiday Assistance	✓	✓	✓	✓	✓	✓	✓	✓
VIP Setup to room on arrival					✓	✓	✓	✓
Pillow Menu	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓				
Premium Minibar					✓	✓	✓	✓
Iron & Ironing set	✓	✓	✓	✓	✓	✓	✓	✓
Turn Down Service	✓	✓	✓	✓	✓	✓	✓	✓
Room Service	✓	✓	✓	✓	✓	✓	✓	✓
Breakfast at People's Restaurant (once for min 4 nights of stay with reservation)	✓	✓	✓	✓	✓	✓	✓	✓
Laundry Service	✓	✓	✓	✓	✓	✓	✓	✓
Daily replenished minibar & setup					✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓
Kids Bathroom Amenities (0-12 Ages)	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe & Slippers	✓	✓	✓	✓	✓	✓	✓	✓
✓ Included in the concept	Services that are not provided within the concept, are available to purchase for each room category. Above suite services are available between 15 June – 26 August. During the period of 15 June to 26 August, Rixos Premium Bodrum will fully embrace the exceptional all-inclusive luxury concept. The dates preceding and following this period will have a softer concept.							
✓ Included in the concept on request								
✓ Extra charge								

*Please contact your holiday assistance for your special requests during your holiday.
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EXCLUSIVE CONCEPTS FOR RENEWED ROOMS & SUITES

One-way return Fast Track service at Milas-Bodrum Airport
(min. 10 nights of reservation)

VIP setup on arrival & welcoming with flowers and champagne

Premium minibar concept

A la Carte Breakfast at People's Restaurant
(once for min. 4 nights of stay / reservation is required)

Turn down service





. Above suite services are available between 15 June – 26 August. During the period of 15 June to 26 August, Rixos Premium Bodrum will fully embrace the exceptional all-inclusive luxury concept. The dates preceding and following this period will have a softer concept.

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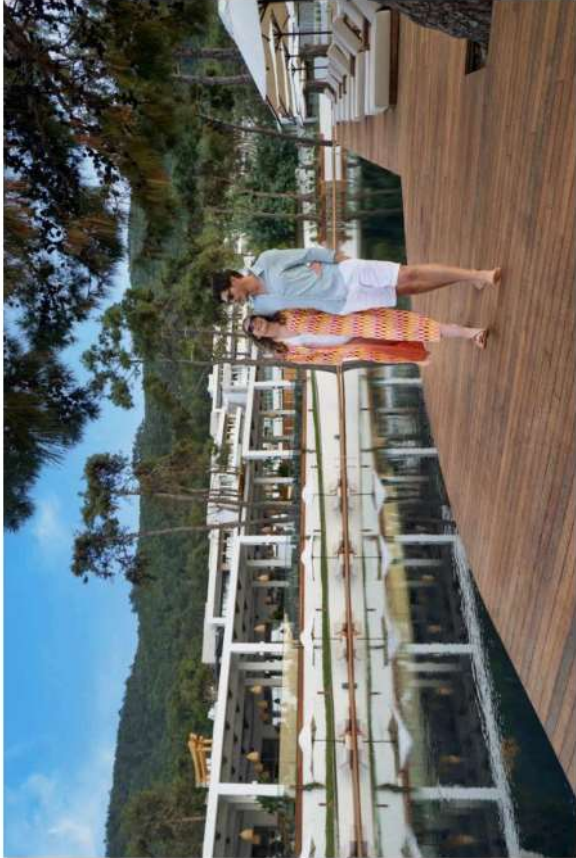
VILLA SERVICES PROVIDED WITHIN THE CONCEPT

	Panorama Villa	Superior Villa	Executive Villa	Diamond Villa	Pearl Villa	Presidential Villa
2 ways CIP lounge service / Bodrum Airport (min 15 nights in period 27.04.2025 - 30.09.2025)	✓	✓				
2 ways CIP lounge service / Bodrum Airport (min 7 nights in period 27.04.2025 - 30.09.2025)			✓	✓	✓	✓
1-way return Fast Track service / Bodrum Airport (min 10 nights in period 27.04.2025 - 30.09.2025)	✓	✓				
1-way return Fast Track service / Bodrum Airport (min 5 nights in period 27.04.2025 - 30.09.2025)			✓	✓	✓	✓
Round trip transfer from hotel to Bodrum Airport	✓	✓	✓	✓	✓	✓
VIP Greeting with flowers and champagne/sparking wine	✓	✓	✓	✓	✓	✓
Private butler & club car service	✓	✓	✓	✓	✓	✓
Breakfast service at the villa	✓	✓	✓	✓	✓	✓
Villa room service menu	✓	✓	✓	✓	✓	✓
Access to Cleopatra Beach	✓	✓	✓	✓	✓	✓
Turn Down Service	✓	✓	✓	✓	✓	✓
Daily replenished minibar	✓	✓	✓	✓	✓	✓
Private Chef in house	✓	✓	✓	✓	✓	✓
Breakfast at Club House (Special villa restaurant)	✓	✓	✓	✓	✓	✓
Private beach pavilion at Cleopatra Beach	✓	✓	✓	✓	✓	✓
VIP Pier Pavilion						
Pillow Menu	✓	✓	✓	✓	✓	✓
Lunch at Club House (Special villa restaurant)	✓	✓	✓	✓	✓	✓
Kids bathrooom amenities, bathrobe & slippers (0-12 Ages)	✓	✓	✓	✓	✓	✓
Hotel A la carte restaurant reservation priority	✓	✓	✓	✓	✓	✓

- ✓ Included in the concept
- ✓ Extra charge

Villa services, that are not provided within the concept, are to purchase for each villa category. Included services are valid only for min 4 nights staying. Some services are available restricted by nights amount as marked. During the period of 15 June to 26 August, Rixos Premium Bodrum will fully embrace the exceptional all-inclusive luxury concept. The dates preceding and following this period will have a softer concept.

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HONEYMOON CONCEPT

- Special room decoration on the arrival day
- Sparkling wine and special amenities to the room on the arrival day
- Traditional Turkish breakfast at People's Restaurant (once per stay)*

*Please contact your Holiday Assistant for the breakfast reservation 1 day prior.

*A Marriage Certificate must be presented during the check-in process in order to proceed honeymoon concept. Honeymoon concept conditions are specified in the contract.

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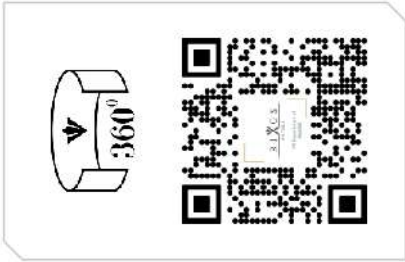
DELUXE ROOM | Garden & Sea View

 Garden view 39 sqm & Sea view 42 sqm

Features:

Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, WIFI, bathrobe, slippers, shower, hairdryer.

Max.occ.: 2 Adults + 1 Child (0 – 11,99)



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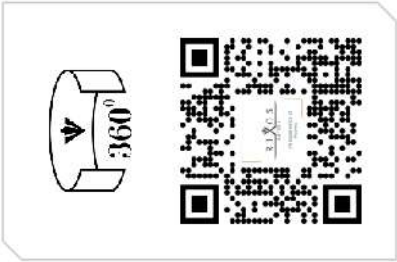
PREMIUM ROOM | Sea View

 52 sqm

Features:

Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, WIFI, bathrobe, slippers, shower/WC, hair dryer. Modern and classic decoration with sea view.

Max.occ.: 2 Adult +1 Children (0 – 11,99) + 1 Infant (0 – 2. 99)



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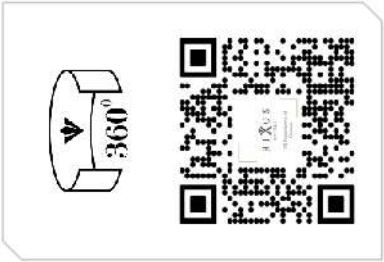
SUITE | Garden View

 54 sqm

Features:

Lcd TV, Minibar, Tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, WIFI, bathrobe, slippers, shower/WC, hair dryer. Elegantly decorated suites are composed 1 living room and 1 bedroom.

Max.occ.: 2 Adults + 2 Children (0 – 2, 99) (0 – 11,99)



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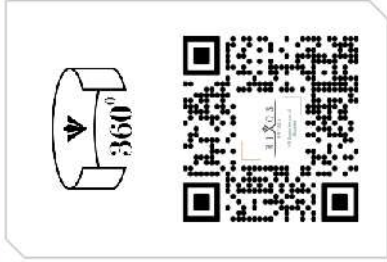
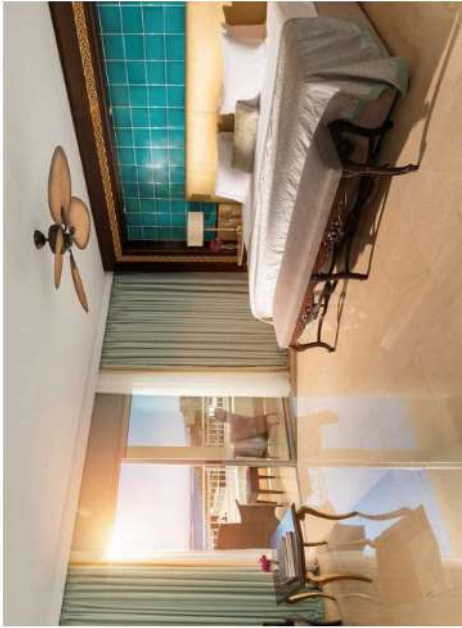
SUPERIOR SUITE | Garden View

 93 sqm

Features:

Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, WIFI, bathrobe, slippers, shower/ WC, hair dryer. Suite has 2 bedrooms, 2 bathrooms and additional 1 living room.

Max.occ.: 4 Adults + 2 Children (0 – 11,99)



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EXECUTIVE ROOM | Garden View

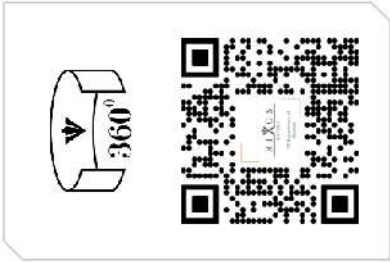


89 sqm

Features:

1 bedroom and bathroom, Smart TV, Premium Minibar, luxury tea and coffee set in the room, Nespresso Machine, ceramic floor balcony, central air conditioning international direct phone line safe box, WIFI, bathrobe, slippers, shower and hair dryer.

Max. occ. : 2 Adults + 1 Child (0 – 11.99) + 1 Infant (0 – 2, 99)



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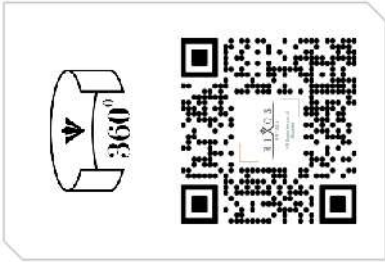
SUITE EXECUTIVE | Garden View

 119 sqm

Features:

2 bedrooms, 2 bathrooms, Smart TV, Premium Minibar, luxury tea and coffee set, Nespresso Machine, ceramic floor, balcony, central air conditioning, international direct phone line, safe box WIFI, slippers, shower and hair dryer.

Max. occ.: 4 Adults + 1 Child (0 – 11,99) + 1 Infant (0 – 2, 99).



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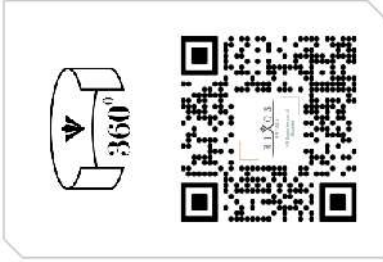
SUITE GRAND EXECUTIVE | Garden View

 118 sqm

Features:

2 bedrooms, 2 bathrooms, a living area, Smart TV, Premium Minibar luxury tea and coffee set, Nespresso Machine, ceramic floor, balcony central air conditioning, international direct phone line, safe box, WIFI bathrobe, slippers, shower and hair dryer.

Max. occ. : 4 Adults + 2 Child (0 – 11,99)



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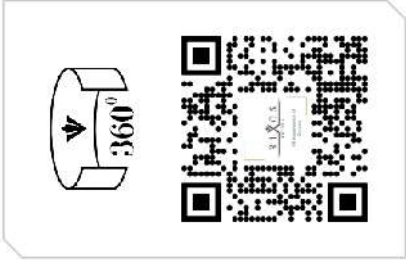
SUITE GRAND EXECUTIVE WITH TERRACE | Garden & Sea View

 177 sqm

Features:

2 bedrooms, 2 bathrooms, a living area, Smart TV, Premium Minibar, luxury tea and coffee set, Nespresso Machine, ceramic floor, terrace central air conditioning, international direct phone line, safe box, WIFI bathrobe, slippers, shower and hair dryer.

Max. occ.: 4 Adults + 2 Child (0 – 11,99)



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PANORAMA VILLA | Sea View

 400 sqm

Features:

Private pool, terrace, sunbathing area, 2 master bedrooms, 2 children rooms, bathroom in each room, a living room, a kitchen, Smart TV in each room, VIP Minibar, balcony, central air conditioning, international direct phone line, safe box, WiFi, bathrobe, slippers shower/ WC, hair dryer.

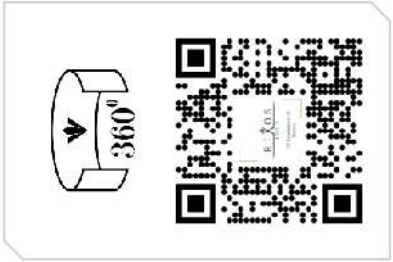
Max. occ. : 4 Adults + 2 Child (0 – 11,99)

Panorama Villa pool measures:

Width: Side part 3.90 mt. / Middle part 4.90 mt.

Length: 9 mt.

Dept: 1.4 mt.



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SUPERIOR VILLA | Sea View

 600 sqm

Features:

Private pool, terrace, sunbathing area, 5 bedrooms, 2 large living rooms, handmade mosaic marble floor bathrooms, a kitchen, Smart TV in each room, central air conditioning, international direct phone line, safe box, WIFI, bathrobe, slippers shower and hair dryer.

Max. occ. : 10 Adults + 1 Child (0 – 11,99)

Superior Villa pool measures;

Width: 5 mt.

Length: 11.10 mt.

Dept: 1.4 mt.



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EXECUTIVE VILLA | Sea View



840 sqm

Features:

Modernly designed villa features interior and outdoor areas with private pool, terrace, garden, outdoor kitchen and seating area, sunbathing area 5 bedrooms, 1 assistant room, 5 bathrooms with marble floor, a jacuzzi in master bathroom, a large living room fully-equipped kitchen, working room Smart TV in each room, VIP minibar, balcony, central air conditioning international direct phone line, safe box, WIFI, bathrobe, slippers shower and hair dryer.

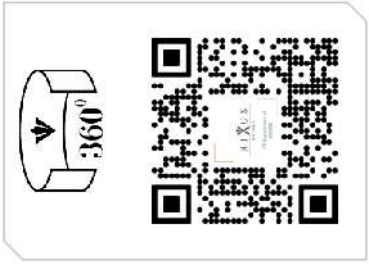
Max. occ. : 10 Adults + 2 Child (0 – 11,99)

Executive Villa pool measures:

Width: 3.50 mt. / 5.40 mt.

Length: 12 mt.

Dept: 1.4 mt.



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PEARL VILLA | Sea View

 600 sqm

Features:

Modernly designed villa features interior and outdoor areas with private pool, terrace, garden, outdoor seating areas, sunbathing area 5 bedrooms 5 bathrooms with marble floor, a sauna, 2 large living rooms, fully-equipped kitchen, Smart TV in each room, VIP Minibar, balcony, central air conditioning international direct phone line, safe box, WIFI, bathrobe, slippers shower, WC, hair dryer.

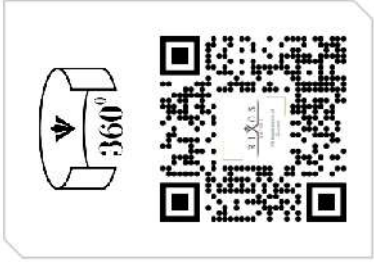
Max. occ. : 10 Adults + 1 Child (0 – 11,99)

Pearl Villa pool measures;

Width: 5 mt.

Length: 11.10 mt.

Dept: 1.4 mt.



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PRESIDENTIAL VILLA | Sea View



1310 sqm

Features:

Modernly designed villa features interior and outdoor areas with private pool, terrace, garden, outdoor seating areas, sunbathing area, 6 bedrooms, 6 bathrooms, a jacuzzi in master bathroom, a spa room with fitness equipments a large living room, fully-equipped kitchen, Smart TV in each room, VIP Minibar balcony, terrace, central air conditioning international direct phone line, safe box, WIFI, bathrobe slippers, shower and hair dryer.

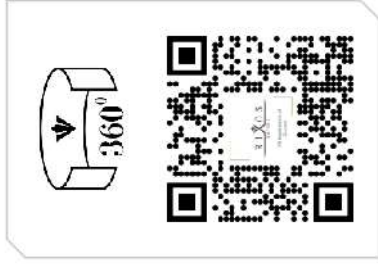
Max. occ. : 12 Adults + 1 Child (0 – 11,99)

Presidential Villa pool measures:

Width: 7.6 mt.

Length: 14.6 mt.

Dept: 1.4 mt.



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DIAMOND VILLA | Sea View

 1668 sqm

Features:

Modernly designed villa features interior and outdoor areas with private pool, terrace, garden, outdoor seating areas, sunbathing area, 4 master suites, 3 suites, 7 bathrooms, a special bathtub in master bathroom, a spa room, a large living room, fully-equipped kitchen, Smart TV in each room, VIP Minibar, balcony, central air conditioning international direct phone line, safe box, WiFi, bathrobe, slippers, shower and hair dryer.

Max. occ. : 14 Adults + 1 Child (0 – 11,99)

Diamond Villa pool measures;

Width: 8 mt. / 5.7 mt.

Length: 19 mt.

Dept: 1.4 mt.



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ALL INCLUSIVE - ALL EXCLUSIVE CONCEPT | FOOD & BEVERAGE



Turquoise Restaurant (Open Buffet)
4 A La Carte Restaurants
People's Snack Restaurant
Club House Restaurant for Villa Guests

8 Bars
Godiva Cafe
Rixy Kids Club Restaurant (Open Buffet)
Signature cocktail selections and shows prepared by mixologists

Detox corner and fresh healthy juice selections for breakfast at Turquoise Restaurant
Special tea and coffee selections and shows prepared by mixologists
Ice Cream, Waffle and Fruit corners at Turquoise Restaurant
Special Food Preparation Upon Request (diabetic, allergic, gluten-free, vegan, vegetarian)

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ALL INCLUSIVE - ALL EXCLUSIVE CONCEPT | BEVERAGE CONCEPT

WHISKEY	GIN	VODKA	COGNAC & BRANDY	ROM	TEQUILA	LIQUEUR	BEER	RAKI
Malt	Premium	Premium	XO	Dark	Anejo	Premium	Import	All Raki Selections
Scotch	Standard	Standard	V5OP	Light	Gold	Standard	Domestic	
Bourbon		Fruit Flavoured	V5O	Gold	Silver	Exotic		
Irish			V5					

During the period of 15 June to 26 August, Rixos Premium Bodrum will fully embrace the exceptional all-inclusive luxury concept. The dates preceding and following this period will have a softer concept.

- *All of the beverages served are worldwide brands and original products.
- *The types and brands of beverages served may vary depending on the location and concept of the bars.
- *Soft drinks are offered in bottles or premixed at all bars and restaurants.

Rixos Premium Bodrum reserves the right to make changings on the concept without informing the 3rd individual/corporations.

RESTAURANTS

				
TURQUOISE RESTAURANT	PEOPLE'S	PEOPLE'S	RIXY RESTAURANT	CLUB HOUSE
Open Buffet	A La Carte	A La Carte Snack	Open Buffet	Villa Restaurant
TYPE OF MEAL				
Breakfast : 07.00 - 11.00	Breakfast : 09.00 - 11.00	Lunch : 12.00 - 16.00	Lunch & Dinner (Self Service) : 14.00 - 18.00	Breakfast : 09.00 - 11.00 Lunch : 12.30 - 16.00
Lunch : 12.30 - 14.30	Dinner : 19.30 - 24.00	Light Menu : 16.00 - 18.00		
Dinner : 19.00 - 21.30		Night Snack : 24.00 - 07.00		
CAPACITIES				
500	48	140	48	80
INCLUDED IN THE CONCEPT				
				

Turquoise Restaurant : Foods are prepared as <<à la minute>>.

*Club House is included for only villa guests.

*Reservations are required for breakfast and dinner at People's Restaurant. People's Restaurant charges a couverte fee for A la carte breakfast service and dinner.

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A LA CARTE RESTAURANTS



L'OLIVO RESTAURANT	UMI TEPPANYAKI	CLUB HOUSE
Italian Cuisine	Asian Cuisine	Villa Restaurant
OPENING CLOSING		
19.30 - 21.30	20.00 - 22.00	19.00 - 22.00
CAPACITIES		
40	36	80
INCLUDED (minimum stay is required)		



*Reservation and dress code are required for A La Carte Restaurants.

*There is a cover charge for A la Carte restaurants.

*Club House is included for only villa guests.

*Due to weather conditions and operational details, A la carte restaurants will be operating between 28 April - 15 September. All of A La Carte restaurants serve on the days determined by the hotel and according to the season.

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BARS & SERVICE POINTS



BARS	SERVICE	HOURS	INCLUDED
Oliver Lobby Bar	Full beverage service	24 hours	✔
Godiva Cafe	Tea and Coffee Selections	12:00 - 19.00	✔
Pool Bar	Full beverage service	10.00 - 18.00	✔
Pier Bar	Full beverage service	10.00 - 18.00	✔
Neria Beach Bar	Full beverage service	09.00 - 18.00	✔
Tea Lounge Anjana Spa	Fresh Herbal Tea Selection	12.30 - 19.00	✔
Neria Night Bar	Full bar beverage service	21.00 - 24.00	✔
Pinot Wine House	Local and International wine selections	09.00 - 20.00	✔
Cleopatra Beach Bar	Full bar beverage service (included only for villa guests)	09.00 - 18.00	✔
Minibar	Beer and soft drinks	Refreshed daily	✔
Premium Minibar	Selected premium alcoholic beverages and soft drinks (included only at Executive Rooms and Suites)	Refreshed daily	✔
Room Service	Special menu	24 hours	✔

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POOLS

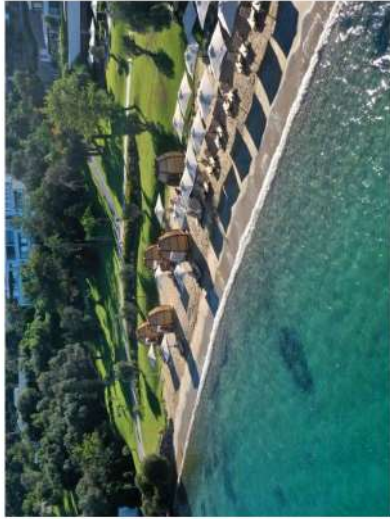
				
POOL NAME	LOCATION	COOLED	DEPTH	SIZE
Main Pool	Main Garden		145 cm	1.710 m2
Semi-Open Pool	Near Fitness Center		140 cm	375 m2
Kids Pool With Slides	Rixy Kids Club		50 cm	133 m2

*Pool services provides according to the weather conditions.

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PAVILIONS & CABANAS



NAME	LOCATION	INCLUDED
Main Beach Cabanas	Main Beach	▼
Island Cabanas	Cleopatra Island	▼
Beach Pavilion	Cleopatra Beach	▼

- *All cabanas and pavilions are available according to weather conditions.
- *Reservation is required for main beach cabanas.
- *Island cabanas are only included in the concept for Executive Villa guests.
- *Pavilions on Cleopatra Beach are included in the concept for villa guests only.

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EVENTS & ENTERTAINMENT

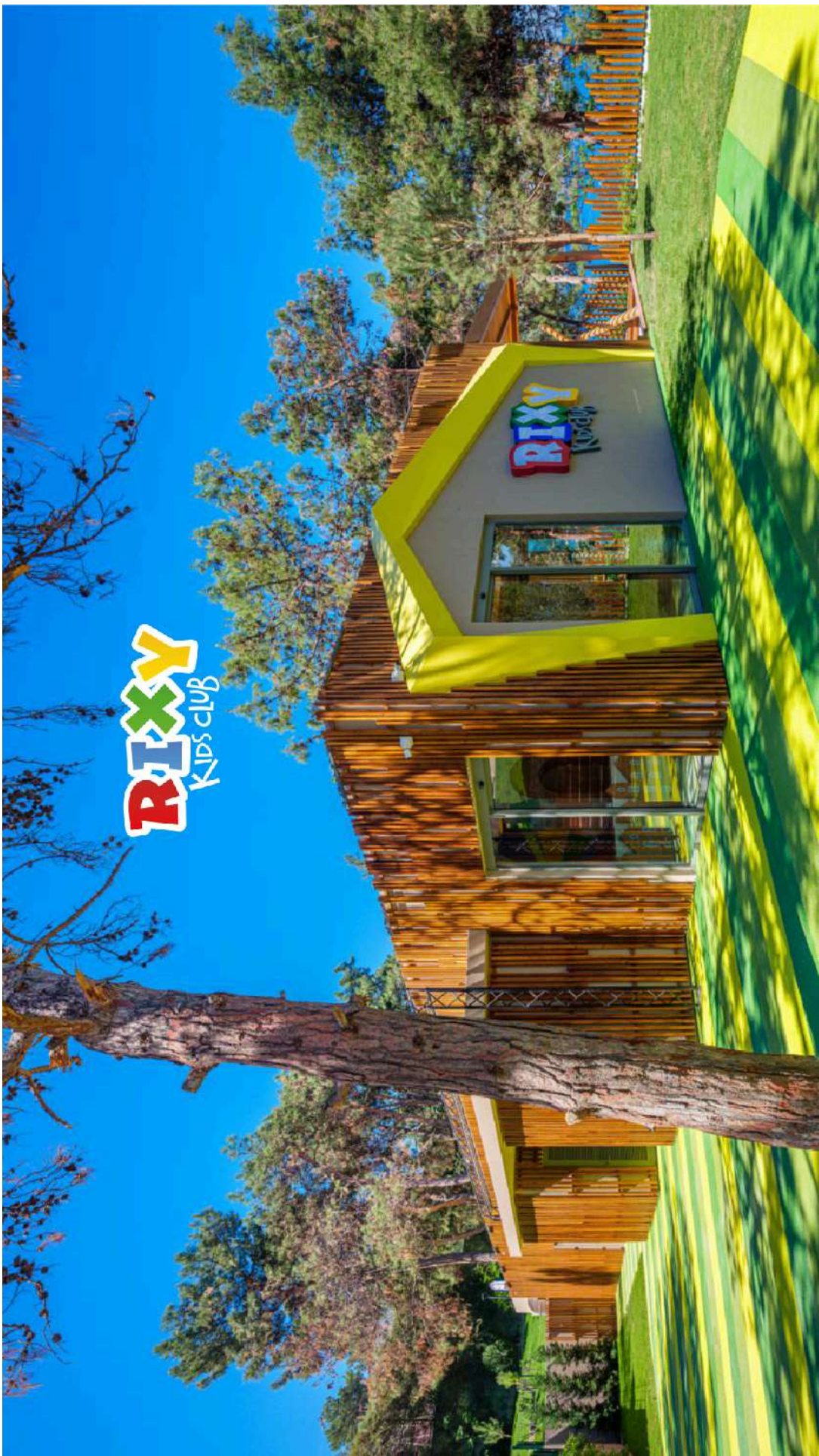


Rixos Premium Bodrum is a great place to relax with friends and family. Fans of outdoor activities will appreciate a wide range of entertainment programs, events and theme parties.

ACTIVITIES & EVENTS					
Neiria Bar Live Music	Lobby Terrace Live Music	May/Rest			
Kids Sports Fest	Olive Fest	Summer Sports Fest			
Island Sports Fest		Kids Carnival			

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RIXY KIDS CLUB



Rixy Kids Club welcomes our little guests every day. A team of professional animators with fascinating programs will bring joyful and unforgettable impressions for your children

Everyday : 10:00 - 23:00

Age Groups

- 0 - 3 Years : Happy Babies
- 4 - 7 Years : Groovy Kids
- 8 -12 Years : Indigo Kids
- 13 - 16 Years : Teen Age

Soft Play Room is for the children between 0 and 4 years where they have fun under the supervision of their parents
*Baby-sitting service is chargeable.

Kid Zone & Teen Zone

Rixy Kids Club operations may be changed or cancelled dependent on the weather conditions.

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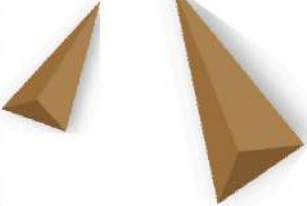


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EXCLUSIVE SPORTS CLUB



DAILY SPORT ACTIVITIES

Crossfit	Paddling	Aqua Cycle
Group Cycling	Tabata	Fly Yoga
Aqua Fitness	Aqua Boxing	Sound Meditation
Killer Abs	Aqua Jumping	Crazy Abs
Pilates	Master Trainers	Tabata
Yoga	Zumba Fitness	TRX Workout



PAID

Tennis Lessons & Court Lighting	Private Classes
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*Fitness Center is open daily 08:00 and 20:00.
Fitness Center and semi-open pool are available for guests aged 16 and above.

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EXCLUSIVE SPORTS FOR KIDS

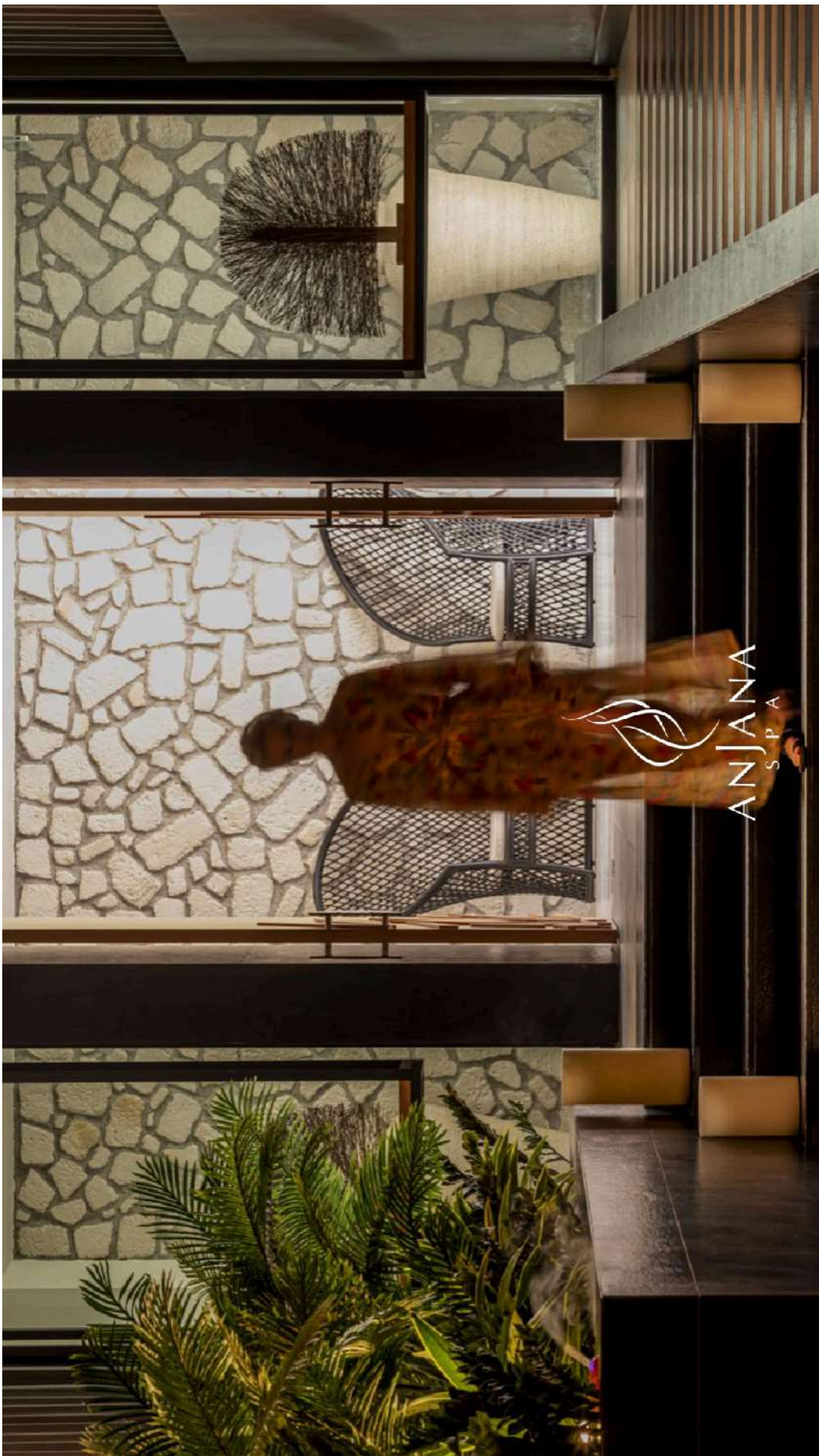




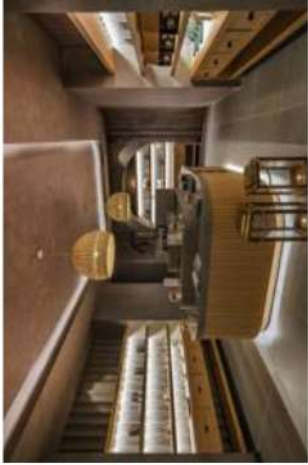


KIDS SPORT ACTIVITIES				
Zumba	Football	Bungee Fly	Fly Yoga	
Yoga	Aqua Jumping	Boxing	Jumping Fitness	
Fit Mat	TRX	Swimming	Tennis	
	Crossfit	Tabata		

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ANJANA SPA



SERVICES			
Tea Lounge Area	Recreation Area	Turkish Bath	
	Steam Room	Sauna	Semi-Open Swimming Pool
EXTRA SERVICES			
VIP Hammam	All Hammam & Spa Rituals		Special Spa Packages
Hairdresser, Manicure and Pedicure	Body Care and Face Massages		Traditional Turkish Foam Massage
	Dermatology Practice		

* Spa center is available for guests aged 16 and above. Fitness Center and semi-open pool are available for guests aged 16 and above.
*All areas in the spa center are limited to the number of people and reservation is required.

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NOTES

Pursuant to the concept of the hotel, check-in is at 14.00 o'clock and check-out is at 12.00 o'clock. Early check-in and late checkout is available up to the availability of the Resort and it is applicable for an additional charge.

Pursuant to the Law Number 4207 on Using Tobacco and Tobacco Products; smoking , e-cigarettes and water pipe are not allowed in the rooms, all indoor areas of the hotel.

Working hours and places of outdoor units (restaurants - bars) as well as entertainment programs may be changed or cancelled dependent on the weather conditions.

Pier, beach and swimming pools are at your service according to weather conditions.

Hotel's information should be approved by the Management before being published in any media (catalogue, magazine, advertisement, etc.). Any kind of information that is published without confirmation shall be the responsibility of the publishing organization. Our hotel is not responsible for misinformation.

Hotel Management is entitled to make changes, cancellation or venue amendments at any time.

Pets are not allowed at the hotel.

In accordance with the circulars published by the Ministry of Interior, Ministry of Tourism and Ministry of Health, our hotel reserves the right to make necessary changes to follow the procedures; within the framework of new practices and mandatory procedures of pandemic process.

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CERTIFICATES

Quality Management



Environmental Management



Food Safety System Certification
FSSC 22000 V 5.1



Occupational Health and Safety Management 2018



Green Key



Swimming Safety and Swimming Areas Safety and Rules



Complaint Management / 2018 Customer Satisfaction / Handling Complaints



Safe Tourism



Blue Flag



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RIXOS HOTELS SUSTAINABILITY AND SOCIAL RESPONSIBILITY POLICY

Since its establishment, Rixos Hotels has respected, protected and contributed positively to the natural beauties, natural resources and the society and environment to which it owes its existence.

In launching the sustainability strategy, we recognize the critical role that all organizations must play in tackling this global challenge. We believe that we will lead the hotel industry with innovative hotel ideas and growing global investments, while ensuring that our guests have an unforgettable holiday with Rixos hospitality, while continuously improving our service and product quality, and also leading in the field of sustainable tourism.

By leveraging the tremendous energy of talent, vision, passion and innovation possessed by all members of Rixos Hotels, we hope to make a significant positive impact on the environment and communities in which we operate.

As the Chairman of the Board of Directors, I invite our employees to reduce our carbon footprint, protect biodiversity, and increase our contribution to the environment and society.

Fettah Tamince
Chairman of the Board

A handwritten signature in dark ink, appearing to be "Fettah Tamince", written over a light blue horizontal line.

